

Base de conocimiento > Switchboard > Calling Features > Inbound > Preserve CLI

## **Preserve CLI**

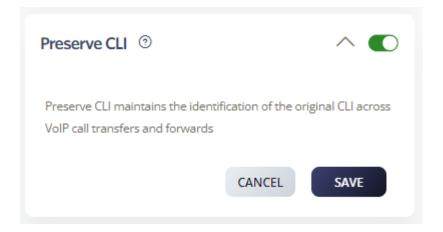
Mike Johnstone - 2024-06-18 - Inbound

## **Preserve CLI**

Preserve CLI maintains the identification of the original CLI across VoIP call transfers and forwards, important for maintaining security, billing, compliance, and transparency.

## **How To**

- 1. Select **Switchboard** > Number.
- 2. Select Inbound > Preserve CLI.
- 3. Click on "Save" to update settings.



## **Preserve CLI**

- 1. AParty Jack calls Wendy
- 2. BParty Wendy has a Call Forward to Roger
- 3. CParty Roger is presented with Jack's CLI
- NB Without Preserve CLI Roger only sees Wendy's CLI (the Bparty).
  - Etiquetas
  - <u>Inbound</u>