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Polycom VVX 1500 Video Media Phone

Santiago Garcia - 2024-04-09 - Polycom Devices

Polycom VVX 1500 Video Media Phone

The Polycom VVX 1500 Videophone has a slightly different UI from other handsets in the Polycom VVX media phone range.

Polycom Settings

- Retrieve the phone's IP Address.
- Home | Status | Network | TCP/IP Parameters >> IP:
- Log in to the phone via the Phones Web UI (with the IP address).
- Copy the MAC address: The phone will land on the Home page. Copy the MAC to notepad, being careful to remove the colon (eg 00:04:F2:BE:B9:97 becomes 0004F2BEB997).
- Enter the Provisioning URI: Settings | Provisioning.
- Set Server type: HTTPS.
- Set server address: https://poly.tlssip.com.

Switchboard Settings

- 1. Log into your account.
- 2. Go to Switchboard > Device Provisioning.
- 3. Choose Polycom Generic Config.
- 4. Copy the MAC address into the MAC address field.

- 5. Choose DID from the line number selection list (supports up to 5 separate lines).
- 6. Select VLAN if the phone is using a Metro Voice VLAN configured router.
- 7. TLS encryption: We recommend leaving TLS as default however select UDP if no encryption is required.
- 8. Select ADD to add the phone and MAC address to our provisioning database.
- 9. Restart the phone.
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