



## Payment Settings

Santiago Garcia - 2024-04-10 - Manage Billing

# Payment Settings

Get to know more about the available Payment Settings of our CloudPBX.



### Auto Top Up Settings

**You can have your account automatically topped up when your balance drops below your nominated top-up level (e.g. \$50). At the end of your billing month, we'll top up your account to the nominated top-up level, so you start each billing month with the nominated balance.**

**Here is the Quick Guide to enabling this setting:**

1. Log into your account.
2. Select **Billing > Manage to Billing**.
3. **On Payment Settings, click to enable** "Auto top up my account when my balance drops below the balance threshold".
4. Set up the following:
  - Balance Threshold** - when your account gets below this amount the automatic top-up will occur.
  - Top-up Amount** - this is the amount that your account will get top up at each time an automatic top-up occurs.
  - Maximum per week** - this amount is your weekly maximum spend. If you leave it at \$0.00 your account has no limit, and your account will be charged an unlimited amount per week.
5. Click on **Save** to update settings.

### **Notification settings**

**You can have an email sent to you when your account falls below the threshold.**

**Here is the Quick Guide to enabling this setting:**

1. Log into your account.
2. Select **Billing > Manage to Billing.**
3. On Payment Settings, click to **enable** "Send me an email when my balance falls below a set amount".
4. Add **Low Balance** amount - when your account drops below this amount you will be sent an email notifying you.
5. Click on **Save** to update settings.

### **Auto Debit**

**You are able to set up your Credit Card to be charged for the recurring monthly charges and Automatic Top-ups.**

**Here is the Quick Guide to enabling this setting:**

1. Log into your account.
2. Select **Billing > Manage to Billing.**
3. On Payment Settings, click to **enable** "Debit my credit card each month for my monthly plan and services".
4. Click on **Save** to update settings.

Etiquetas

Account