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Feature Short codes

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Feature Short codes

While many of the short codes below such as DND and Call Forward are now standard programmable soft-keys of any handset, some like "blind and attended transfer" or some of the DND privacy options are handy additions.

Note: Wherever you see 'xxx' below, this refers to a number you enter.

Popular Short Codes

*55	Access Voicemail Portal.

*88 Group Pickup.

Perform a 'blind' transfer to another number (if not disabled).

#0 Perform an 'attended' transfer to another number (if not disabled).

Voicemail

*55	Access Voicemail Portal.
*99	Voicemail Portal Menus.

*44xxx Forward the call to another extension's voicemail. If the extension is 101 for example,

you'll type *44101 and the call will go to the voicemail of extension 101.

*54X Set voicemail diversion timer from 0-9 seconds.

*54XX Set voicemail diversion timer from 10-99 seconds.

*58 Record a voicemail message when unavailable.

*59 Record a voicemail message when busy.

Forwarding and Locate Me

*72xxx Call Forward Always Activation. *73 Call Forward Always Deactivation. *92xxx Call Forward No Answer Activation. *93 All Forward No Answer Deactivation. *90xxx Call Forward on Busy Activation. *91 Call Forward on Busy Deactivation. Enable and Set 'Locate Me' Number 1. *561xxx *571 Deactivate 'Locate Me' Number 1. Enable and Set 'Locate Me' Number 2. *562xxx *572 Deactivate 'Locate Me' Number 2. *563xxx Enable and Set 'Locate Me' Number 3. *573 Deactivate 'Locate Me' Number 3.

Do Not Disturb and Privacy

*78	Do Not Disturb Activation.
*79	Do Not Disturb Deactivation.
*30	Caller ID Blocking Activation.
*31	Caller ID Blocking Deactivation.
*77	Anonymous Call Rejection Activation.
*87	Anonymous Call Rejection Deactivation.
*60xxx	$Selective \ Call \ Rejection \ (Blacklist) \ Addition.$
*80xxx	$Selective \ Call \ Rejection \ (Blacklist) \ Removal.$

*65xxx Make a call with Caller ID visible. *67xxx Make a call with Caller ID blocked. *32 Anonymous caller screening Activation.

*33 All callers screening Activation. *34 Call screening Deactivation.

Auto Attendant

*22	Record	l your auto	attend	ant message/	menu fo	or call	ers.
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*23 Playback your auto attendant message/menu. *24 Activate the auto-attendant service on your line. *25 Deactivate the auto-attendant service on your line.

Conferencing

*40	Activate confere	ncing for my num	nber (turn into	conference room).
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*41 Deactivate conferencing for my number. *42 Access your own conference room.

Group Pickup

*88 Group Pickup.

*89 Directed Group Pickup.

*89x Directed Group Pickup (with specified pickup number).

Other options

*61	Call Waiting Activation.
*81	Call Waiting Deactivation

*69 Call Return (Call back your last caller).

*66 Last Number Redial. *51 Who last called me? *37xxx SetAuthorisation Pin Code.

*37 Remove Authorisation Pin Code (no digits after *37).

*74x Program Speed Dial 8 (x can be 2-9).

*52 Toggle to activate/deactivate YourCloudPBX voicemail system. *54n Set Call Diversion Timer where 'n' is the number of seconds.

*56[1-3]X Simultaneous Ring Number Activation. *57[1-3]X Simultaneous Ring Number Deactivation.

Feature codes during a call

##	Perform a 'blind' transfer to another number (if not disabled).
#0	Perform an 'attended' transfer to another number (if not disabled).
*1	Start/Stop a manual recording of a call (if not disabled).

*0 Disconnect from a call.