Configuring an IP Phone to our Business VoIP Service

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Improved Article: Connecting Your IP Phone to Our Business VoIP Service

This guide walks you through connecting your IP phone to our business VoIP service. We offer two connection methods: Registration and SIP Peering. This guide focuses on Registration, the most common method for individual phones.

Registration

During registration, your phone authenticates with our network using a username and password.

- **Username:** Your phone number

- **Password:**

    - **Global Password:** You can optionally use your account password for all registered devices.

    - **Restricted Password:** Alternatively, you can set a unique password for each phone number.

Setting Up Restricted Lines (Optional):

This section explains how to set individual passwords for each phone number (restricted lines).

1. Log in to your account.

2. Select your phone number.

3. Go to the "Profile" section.

4. Enable "Restricted."

5. Create a password:

    1. Minimum 8 characters

    2. Uppercase and lowercase letters

    3. At least one number

6. Click "Save" to update the settings.

Configuring Your Phone

We recommend using your phone's web interface to enter the following details:

- **Account DID:** This can be found in your welcome email.

- **Password:** The phone number's password (if using restricted lines), or your global password (if applicable).

- **Proxy:** plus.2talk.com

- **Ports:** 5060

Additional Notes:

- If you encounter problems during configuration, refer to your phone's manual or contact our support team.

- SIP Peering instructions are available in a separate guide (link if available).

We recommend using restricted lines for added security, especially for shared or publicly accessible phones.

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