

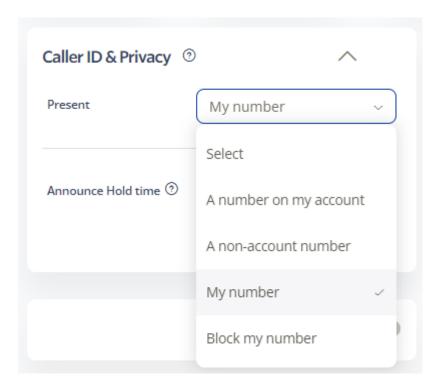
<u>Base de conocimiento</u> > <u>Switchboard</u> > <u>Calling Features</u> > <u>Outbound</u> > <u>Caller ID & Privacy</u>

Caller ID & Privacy

Santiago Garcia - 2024-07-18 - Outbound

Caller ID & Privacy

Get full control over the number that recipients see when you make outbound calls. You can present yourself as:



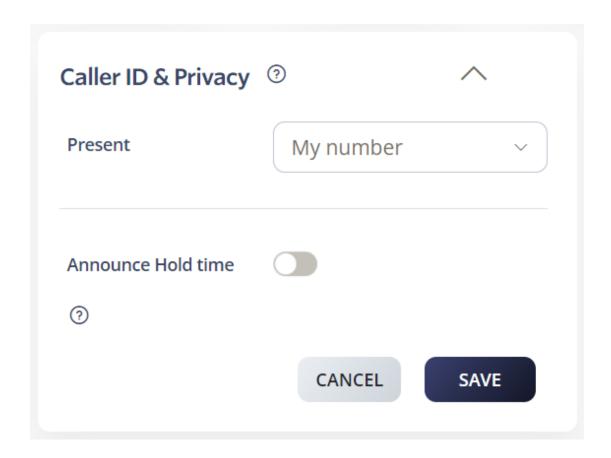
- 1. **A non-account number**: a number that is not in your account (in this case, you'll need to validate the number to make sure you have access to the number you're presenting as)
- 2. A number on my account: another number from your account;
- 3. My number: the actual number you're calling from
- 4. Block my number: a blocked number (hiding your identity).

Please note that this will also affect your Caller ID - the **name** people see when you make a call - based on the number you're presenting yourself with. To change the text of the external Caller ID, and the internal caller name people see when you make a call, check out the **Setting up your Caller ID** article.

How to set it up:

- 1. **Switchboard** > Select the number you want to connect to the feature.
- 2. Select Outbound > Caller ID & Privacy.

- 3. Configure.
- 4. $\mbox{\bf "Save"}$ to save your changes.



- Etiquetas <u>Outbound</u>