



[Base de conocimiento](#) > [Switchboard](#) > [Calling Features](#) > [Advanced](#) > [Call Parking](#)

## Call Parking

Santiago Garcia - 2025-03-31 - [Advanced](#)

## Call Parking

Call parking lets you place a call in a virtual "parking bay" so it can be picked up from any phone in your system.

NB - the example below refers to Australia but is identical for 2talk US.

### Quick Setup:

- 1 Log into your account and select your number from Switchboard
- 2 Go to Advanced > Call Parking
- 3 Configure Options
  - Number of parking slots (e.g., 10)
  - Parking time in seconds (e.g., 50)
  - Where to return unanswered calls

4 Click **Save** to update your settings.

### Using Call Parking:

- To park a call: Press the Call Park button or transfer to \*1701
- To retrieve a call: Dial \*1701 or press the flashing Call Park button

### Setting Up Call Park Buttons:

- 1 Configure line keys as "Call Park" type with value \*1701 for bay 1
- 2 Add a descriptive label like "Bay 1" or "Parking 1"
- 3 Select the appropriate line (typically Line 1)

Any phone in the same group can retrieve parked calls by dialing \*1701 or by using configured Call Park buttons. When a call is parked, the Call Park button will flash on phones monitoring that bay.

Switchboard

61289707502

Local Line | 1.00 |

1

STATUS

Server: 103.55.116.65:5061 Name: 61289707502 Addr IP: 192.168.1.230 Prim.Transp.: TLS Useragent: Yealink SIP-T46G

VOICEMAIL SERVICE Is on and answers in 20 sec.

OVERSEAS BLOCK Is on.

Profile

Inbound

Outbound

Advanced

Preferences

Call Parking

First extension

700

Parking slots

10

slots

Parking Time

50

sec

Return call to

The number that parked

Group

Default

CANCEL

SAVE

Call Recording

Yealink T46G

Log Out

Status

Account

Network

DSSKey

Features

Settings

Directory

Security

Line Key 1-9

Line Key 10-18

Line Key 19-27

Programable Key

Ext Key

Enable Page Tips Disabled

Label Length Extended

Key	Type	Value	Label	Line	Extension
Line Key1	Line	Default	Dotty	Line 1	
Line Key2	Call Park	*1701	Bay 1	Line 1	
Line Key3	Line	Default		Line 3	
Line Key4	Line	Default		Line 4	

NOTE

02-8970-7502

Key Type

The fine function of the phone, such as Speedial, Key Event, Intercom.

Key Event

Key events are predefined shortcuts to phone and call functions.

**Example:** In the images shown, phone extension 61-2-8970-7502 has Call Parking enabled with all extensions monitoring bay \*1701. The user named Emma has configured her phone to monitor bay \*1701, so when a call is parked there, her Call Park button labeled "Bay One" will flash. By pressing this button, she can retrieve the parked call..

Yealink T31P Log Out

⚠ Default password is in use. Please change! English (English)

**Status** **Account** **Network** **Dsskey** **Features** **Settings** **Directory** **Security**

**Line Key**

**Programmable Key**

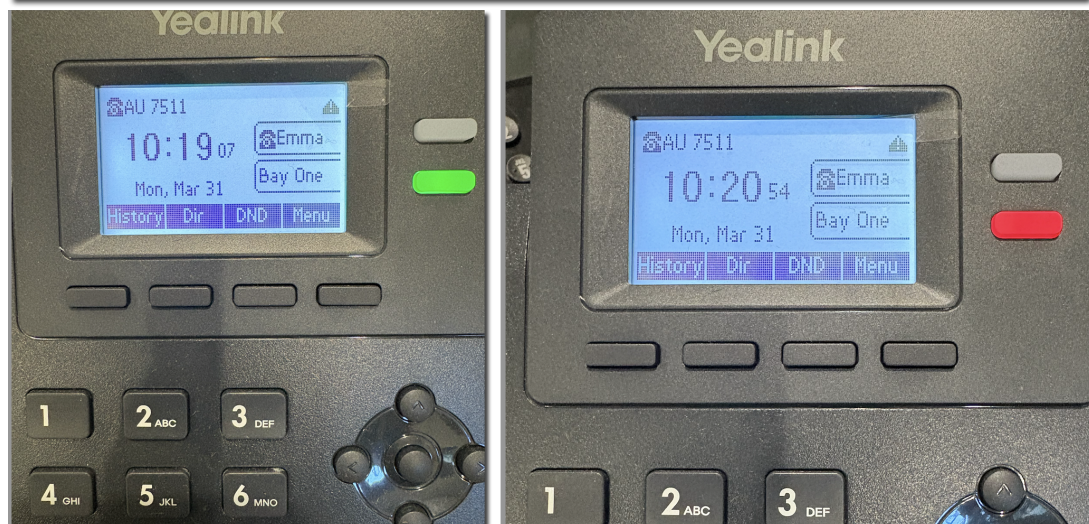
Key	Type	Value	Label	Line	Extension
Line Key1	Line		Emma	Line 1	
Line Key2	Call Park	*1701	Bay One	Line 1	

**NOTE**

**Key Type**  
The free function key 'Types' Speed Dial, Key Event, Intercom.

**Key Event**  
Key events are predefined shortcuts to phone and call functions.

**Intercom**  
Enable the 'Intercom' mode and



## Yealink Device Provisioning

Using our [Device Provisioning](#) simplifies the process for enabling Call Parking onto any Yealink phone provisioned with our device provisioning.

LINE	TYPE	NUMBER	LINE NAME	
Line Key 1	Number	17605588991	Myles	Line 1
Line Key 2	BLF	17605588992	Dispatch 1	Line 1
Line Key 3	BLF	17605588993	Dispatch 2	Line 1
Line Key 4	BLF	17605588994	BreakRoom	Line 1
Line Key 5	BLF	17605588990	Julie	Line 1
Line Key 6	Call Park	*1701	Parking 1	Line 1
Line Key 7	Call Park	*1702	Parking 2	Line 1

+ Add line

- Etiquetas
- [Advanced](#)