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## Call Parking

Santiago Garcia - 2025-03-31 - [Advanced](#)

## Call Parking

Call parking lets you place a call in a virtual "parking bay" so it can be picked up from any phone in your system.

NB - the example below refers to Australia but is identical for 2talk US.

### Quick Setup:

- 1 Log into your account and select your number from Switchboard
- 2 Go to Advanced > Call Parking
- 3 Configure Options
  - Number of parking slots (e.g., 10)
  - Parking time in seconds (e.g., 50)
  - Where to return unanswered calls

4 Click **Save** to update your settings.

### Using Call Parking:

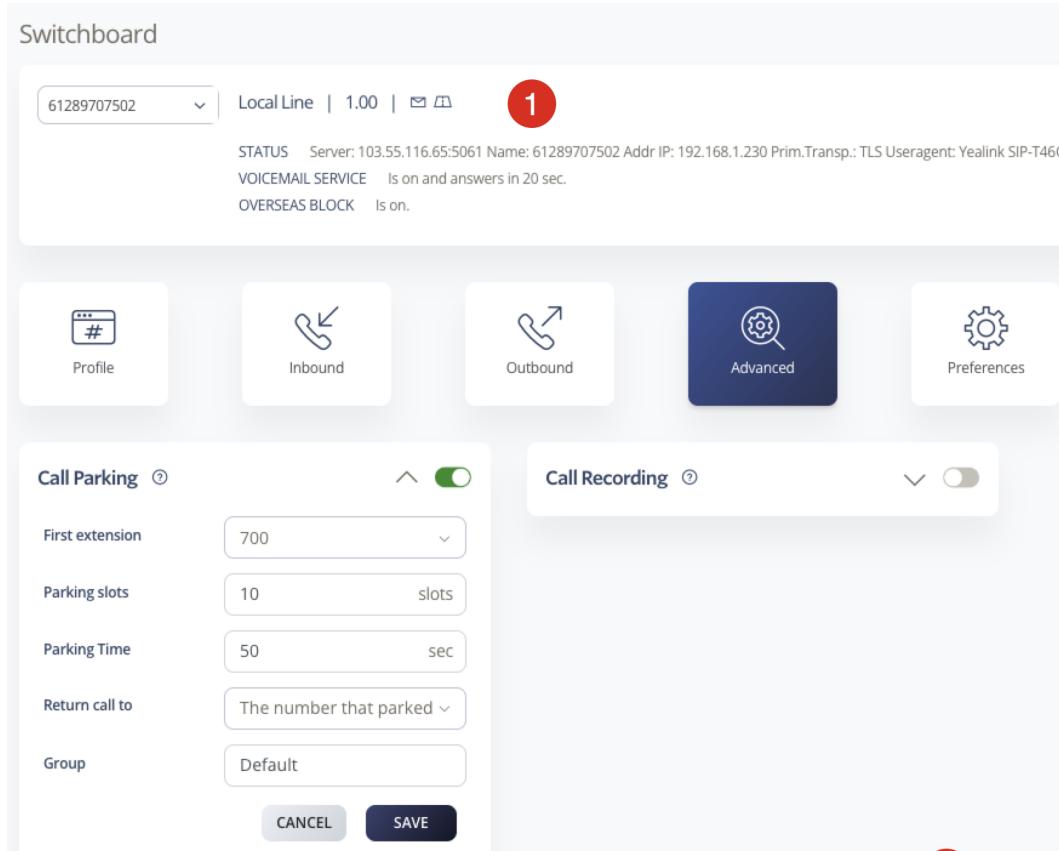
- To park a call: Press the Call Park button or transfer to \*1701
- To retrieve a call: Dial \*1701 or press the flashing Call Park button

### Setting Up Call Park Buttons:

- 1 Configure line keys as "Call Park" type with value \*1701 for bay 1
- 2 Add a descriptive label like "Bay 1" or "Parking 1"
- 3 Select the appropriate line (typically Line 1)

Any phone in the same group can retrieve parked calls by dialing \*1701 or by using configured Call Park buttons. When a call is parked, the Call Park button will flash on phones monitoring that bay.

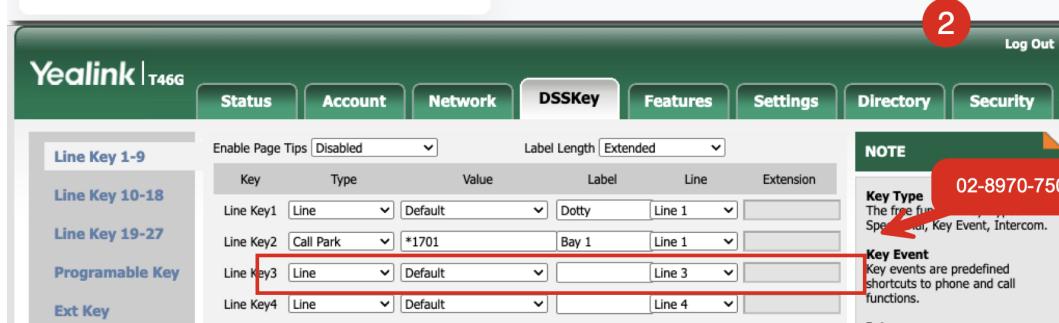
## Switchboard



Switchboard interface showing Call Parking configuration. The 'Call Parking' section is open, displaying the following settings:

- First extension: 700
- Parking slots: 10
- Parking Time: 50 sec
- Return call to: The number that parked
- Group: Default

Call Recording is also listed with a toggle switch.



Yealink T46G web interface showing programmable key configuration. The 'DSSKey' tab is selected. The 'Line Key 10-18' section is highlighted with a red box, showing the configuration for Line Key 2:

Key	Type	Value	Label	Line	Extension
Line Key1	Line	Default	Dotty	Line 1	
Line Key2	Call Park	*1701	Bay 1	Line 1	
Line Key3	Line	Default		Line 3	
Line Key4	Line	Default		Line 4	

A red box highlights the 'Line Key2' row, and a red callout box points to the 'Key Type' note: 'Key Type: The free function key, Special Key, Key Event, Intercom.'

**Example:** In the images shown, phone extension 61-2-8970-7502 has Call Parking enabled with all extensions monitoring bay \*1701. The user named Emma has configured her phone to monitor bay \*1701, so when a call is parked there, her Call Park button labeled "Bay One" will flash. By pressing this button, she can retrieve the parked call..

Yealink T31P

Status Account Network Dsskey Features Settings Directory Security

Line Key

Programmable Key

Key	Type	Value	Label	Line	Extension
Line Key1	Line		Emma	Line 1	
Line Key2	Call Park	*1701	Bay One	Line 1	

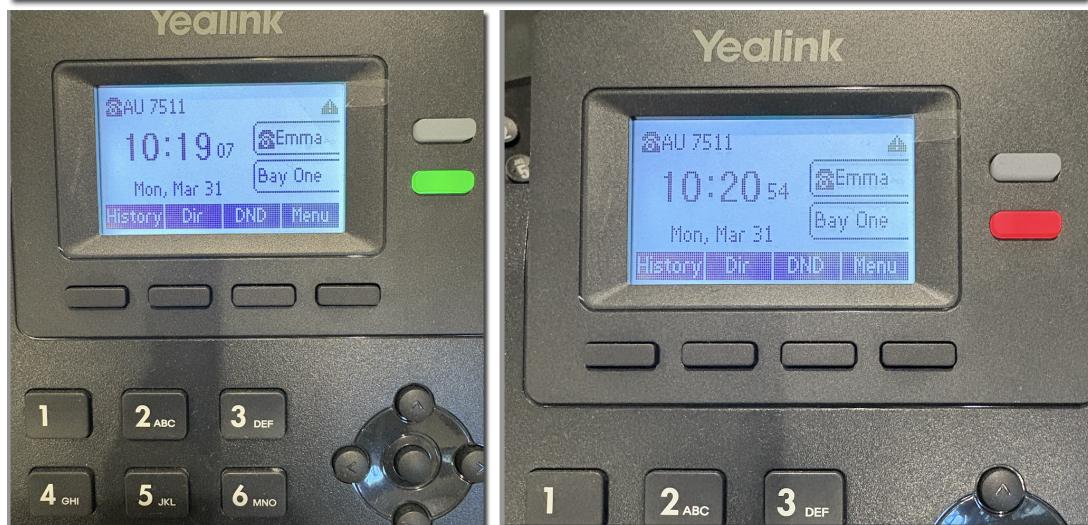
Confirm Cancel

**NOTE**

**Key Type**  
The free function key 'Types' Speed Dial, Key Event, Intercom.

**Key Event**  
Key events are predefined shortcuts to phone and call functions.

**Intercom**  
Enable the 'Intercom' mode and



## Yealink Device Provisioning

Using our [Device Provisioning](#) simplifies the process for enabling Call Parking onto any Yealink phone provisioned with our device provisioning.

LINE	TYPE	NUMBER	LINE NAME	LINE	DELETE
Line Key 1	Number	1760558891	Myles	Line 1	
Line Key 2	BLF	1760558892	Dispatch 1	Line 1	
Line Key 3	BLF	1760558893	Dispatch 2	Line 1	
Line Key 4	BLF	1760558894	BreakRoom	Line 1	
Line Key 5	BLF	1760558890	Julie	Line 1	
Line Key 6	Call Park	*1701	Parking 1	Line 1	
Line Key 7	Call Park	*1702	Parking 2	Line 1	

+ Add line

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