

Yealink Factory Reset

Santiago Garcia - 2024-08-16 - Yealink Devices

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Occasionally, refurbished or used phones may encounter issues with our [Device Provisioning - Yealink](#). When this happens, we recommend performing a factory reset on the phones. For Yealink devices, simply hold down the 'OK' button for 5 seconds, as shown in the graphic below.



The alternate (and slower route) to factory reset is to log into the phone and factory reset from the Settings Menu.

1. Enter the **IP address** on your browser (eg 192.168.1.xx).
2. **Username** and **Password**: admin/admin
3. **Settings | Upgrade >> Reset to Factory**

StatusAccountNetworkDSSKeyFeaturesSettings

Version ?

Firmware Version31.72.0.76

Hardware Version31.0.0.0.0.0.0

Reset to Factory Setting

Reset to Factory Setting ?

Reboot

Reboot ?

Select and Upgrade Firmware ?

Choose FileNo file chosen

Upgrade

Tags

Device

Yealink