



Knowledge Base > Switchboard > Calling Features > Voicemail > Uploading VM recording - Delete Me

---

## Uploading VM recording - Delete Me

Santiago Garcia - 2024-07-24 - Voicemail

### Uploading VM recording

For higher quality recordings for Voicemail UNAVAILABLE or BUSY, you can upload your MP3 recordings.

**NOTE:** We have a maximum file size of 400kb per VoiceMail. For larger voicemails, we recommend dropping the recording rate to 256kb (any reduction in quality will be indecipherable to the incoming callers).

Voicemail Service

RECORD UNAVAIL MESSAGE

TEXT TO SPEECH

Unavailable message

Choose file

RECORD BUSY MESSAGE

TEXT TO SPEECH

Busy message

Choose file

Voicemail answers

20

sec

Forward voicemail

Forward voicemail

Require PIN

Trusted callers

61289000000  
61289000001

E-mail

Transcription

Save in mailbox

CANCEL

SAVE

For more details about your voicemail, please refer to our [Voicemail Guide](#).

Tags

Voicemail