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## Reception Console

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## Reception Console

The Reception Console shows all the lines on your account and whether or not they are logged in and active on your account.

1. Log into your account.
2. Go to **Tools** > **Reception Console**
3. Click on the box option “Show logged-in numbers only” to view only numbers that are logged in to the reception console.

The screenshot shows the 'Tools' menu with 'Reception Console' selected. Below the menu is a toggle for 'Show logged-in numbers only' which is currently turned off. The main area displays a table with the following columns: STATE, IN/OUT, NUMBER, CALLER NAME, GROUP, and ON CALL. The table lists 10 entries, all with a black dot in the STATE column, indicating they are not logged in.

STATE	IN/OUT	NUMBER	CALLER NAME	GROUP	ON CALL
●		142	IVR	Default	
●		142	Supp Agent One	Default	
●		142	Test	Default	
●		142	Sales Jim	Default	
●		142	Test Resta	Default	
●		142	Test	Default	
●		142	Office	Default	
●		142		DEFAULT	
●		195		DEFAULT	
●		180		DEFAULT	

This will show you if a number is busy on a call (red) or if it is available (green).