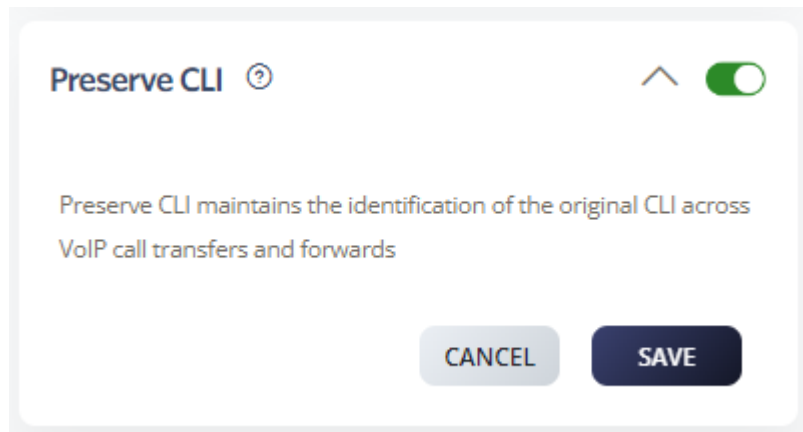## Preserve CLI

Mike Johnstone - 2024-06-18 - Inbound

Preserve CLI

Preserve CLI maintains the identification of the original CLI across VoIP call transfers and forwards, important for maintaining security, billing, compliance, and transparency.

How To

1. Select **Switchboard** > Number.

2. Select **Inbound** > **Preserve CLI.**

3. Click on "**Save"** to update settings.

Preserve CLI

1. AParty - Jack calls Wendy

2. BParty - Wendy has a Call Forward to Roger

3. CParty - Roger is presented with Jack's CLI

NB - Without Preserve CLI Roger only sees Wendy's CLI (the Bparty).

Tags
Inbound