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## **Polycom Firmware Upgrade for VVX Phones**

Santiago Garcia - 2025-12-10 - Polycom Devices

## **Polycom Firmware Upgrade for VVX Phones**

Supported Models: Polycom VVX 101/150, 201/250, 301/311/350, 401/411/450, 501 & 601

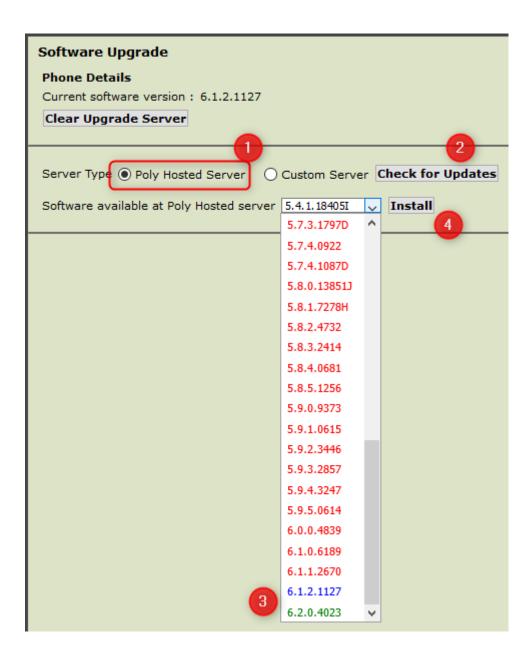
This guide explains how to update the firmware of a Polycom IP phone through its web interface. This step is necessary before provisioning the phone to ensure the firmware includes the essential features.

## **Upgrade Firmware**

To manually upgrade the firmware for your supported Polycom VVX:

Point your browser to https://<Phone's IP Address>.

- 1. Please following steps to grab IP address on your phone:
  - 1. From Home/Menu, select Settings.
  - 2. Select Status.
  - 3. Select Network.
  - 4. Select TCP/IP Parameters.
- 2. Enter the password (default is "456").
- 3. Go to "Utilities" >> "Software Upgrade".



- Select "Poly Hosted Server" and then click on "Check for Updates".
- $\bullet\;$  Select the Latest Firmware available.
- Click on "Install".
- The phone reboots to install the required firmware.