# Polycom Firmware Upgrade for VVX Phones

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# Polycom Firmware Upgrade for VVX Phones

*Supported Models: Polycom VVX 101/150, 201/250, 301/311/350, 401/411/450, 501 & 601*

This guide explains how to update the firmware of a Polycom IP phone through its web interface. This step is necessary before provisioning the phone to ensure the firmware includes the essential features.

## Upgrade Firmware

To manually upgrade the firmware for your supported Polycom VVX:

Point your browser to **https://<Phone's IP Address>**.

1. Please following steps to grab IP address on your phone:

    1. From Home/Menu, select Settings.

    2. Select Status.

    3. Select Network.

    4. Select TCP/IP Parameters.

2. Enter the password (default is "456").

3. Go to "Utilities" >> "Software Upgrade".

**Software Upgrade**

**Phone Details**

Current software version : 6.1.2.1127

Clear Upgrade Server

Server Type ⊙ Poly Hosted Server ○ Custom Server   Check for Updates

Software available at Poly Hosted server   5.4.1.18405I

| |
|---|
| 5.7.3.1797D |
| 5.7.4.0922 |
| 5.7.4.1087D |
| 5.8.0.13851J |
| 5.8.1.7278H |
| 5.8.2.4732 |
| 5.8.3.2414 |
| 5.8.4.0681 |
| 5.8.5.1256 |
| 5.9.0.9373 |
| 5.9.1.0615 |
| 5.9.2.3446 |
| 5.9.3.2857 |
| 5.9.4.3247 |
| 5.9.5.0614 |
| 6.0.0.4839 |
| 6.1.0.6189 |
| 6.1.1.2670 |
| 6.1.2.1127 |
| 6.2.0.4023 |

Install

- Select "Poly Hosted Server" and then click on "Check for Updates".

- Select the Latest Firmware available.

- Click on "Install".

- The phone reboots to install the required firmware.