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Polycom Firmware Upgrade for VVX Phones

Santiago Garcia - 2025-12-10 - [Polycom Devices](#)

Polycom Firmware Upgrade for VVX Phones

Supported Models: Polycom VVX 101/150, 201/250, 301/311/350, 401/411/450, 501 & 601

This guide explains how to update the firmware of a Polycom IP phone through its web interface. This step is necessary before provisioning the phone to ensure the firmware includes the essential features.

Upgrade Firmware

To manually upgrade the firmware for your supported Polycom VVX:

Point your browser to **https://<Phone's IP Address>**.

1. Please following steps to grab IP address on your phone:

1. From Home/Menu, select Settings.
 2. Select Status.
 3. Select Network.
 4. Select TCP/IP Parameters.
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2. Enter the password (default is "456").
 3. Go to "Utilities" >> "Software Upgrade".

Software Upgrade

Phone Details
Current software version : 6.1.2.1127

Clear Upgrade Server

Server Type ☒ Poly Hosted Server ☐ Custom Server **Check for Updates**

Software available at Poly Hosted server 5.4.1.18405I **Install**

5.7.3.1797D

5.7.4.0922

5.7.4.1087D

5.8.0.13851J

5.8.1.7278H

5.8.2.4732

5.8.3.2414

5.8.4.0681

5.8.5.1256

5.9.0.9373

5.9.1.0615

5.9.2.3446

5.9.3.2857

5.9.4.3247

5.9.5.0614

6.0.0.4839

6.1.0.6189

6.1.1.2670

6.1.2.1127

6.2.0.4023

- Select "Poly Hosted Server" and then click on "Check for Updates".
- Select the Latest Firmware available.
- Click on "Install".
- The phone reboots to install the required firmware.