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Listen to your Voicemails

Santiago Garcia - 2024-07-24 - Voicemail

## **Listen to your Voicemails**

One of the most useful features of your account is <u>Voicemail</u>. After you set it your messages will be available for you to listen to, download, or delete.

This option, different than others available on Switchboard, is **individual** for each number.

How to listen to your voicemails:

- 1. Login to your account.
- 2. Go to the Switchboard.
- 3. Select the number that you would like to listen to the voicemails of or download.
- 4. Select **Voicemail**.
- 5. Choose to **download**, **delete** or **play** each message.

# Profile	Inbound	Outbound	Advanced	Preferences	Kedia	Voicemail
						Displaying 0-10 of 90 records
DATE		FROM		NUMBER		ACTIONS
Tue, 27 September 2016 at 7	:39 AM	an unknown caller				⊻ 🖻 ⊳
Tue, 7 February 2017 at 2:55	PM	an unknown caller				⊻ 🛍 ⊳
Fri, 8 December 2017 at 12:19	9 PM	an unknown caller				⊻ 🛍 ⊳
Thu, 19 July 2018 at 1:42 PM		an unknown caller				⊻ш⊳
Mon, 27 August 2018 at 4:16	PM	an unknown caller				⊻ш⊳

- Accessing your Voicemail box: You can access your own inbox by dialing \*55.
- Voicemail Star Access: Dial your own number from any phone and wait for it to go to voicemail then press \*55 and you will be prompted for your PIN code (this must already be setup) followed by # to access your mailbox messages as normal. You can also set up calling numbers as trusted callers to avoid having to enter a PIN number.