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Configuring an IP Phone to our Business VoIP Service

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Improved Article: Connecting Your IP Phone to Our Business VoIP Service

This guide walks you through connecting your IP phone to our business VoIP service. We offer two connection methods: Registration and SIP Peering. This guide focuses on Registration, the most common method for individual phones.

Registration

During registration, your phone authenticates with our network using a username and password.

- Username: Your phone number
- Password:
 - o Global Password: You can optionally use your account password for all registered devices.
 - Restricted Password: Alternatively, you can set a unique password for each phone number.

Setting Up Restricted Lines (Optional):

This section explains how to set individual passwords for each phone number (restricted lines).

- 1. Log in to your account.
- 2. Select your phone number.
- 3. Go to the "Profile" section.
- 4. Enable "Restricted."
- 5. Create a password:
 - 1. Minimum 8 characters
 - 2. Uppercase and lowercase letters
 - 3. At least one number

6. Click "Save" to update the settings.

Configuring Your Phone

We recommend using your phone's web interface to enter the following details:

- Account DID: This can be found in your welcome email.
- **Password:** The phone number's password (if using restricted lines), or your global password (if applicable).
- Proxy: plus.2talk.com
- **Ports:** 5060

Additional Notes:

- If you encounter problems during configuration, refer to your phone's manual or contact our support team.
- SIP Peering instructions are available in a separate guide (link if available).

We recommend using restricted lines for added security, especially for shared or publicly accessible phones.

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