

Knowledge Base > Audio, Call Quality and Network Search > General > Can I use 2talk Cloud PBX if my onpremise PBX fails?

## Can I use 2talk Cloud PBX if my on-premise PBX fails?

Santiago Garcia - 2025-10-29 - General

## Can I use 2talk Cloud PBX if my on-premise PBX fails?

Yes, absolutely.

- Location: 2talk > Select your number > Inbound Calls.
- Summary: Setting up a second layer of redundancy on your PBX.
- **Detail:** Leverage our hosted cloud PBX voice service to provide your PBX with a second layer of redundancy, regardless of whether you are connecting via Peering or Registration.

**Registration:** Enable Call Forwarding to redirect to your specified alternate number(s) if the call isn't answered within a designated time.

**SIP Peering:** If you don't have a secondary IP/PBX, you can also enable Call Forwarding to redirect calls to alternate numbers. When our Active Polling service detects that your circuit has been off-line for more than 10 seconds, inbound calls will fail over through to the alternates specified in your Call Forward.