Caller ID & Privacy

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Caller ID & Privacy

Get full control over the number that recipients see when you make outbound calls. You can present yourself as:
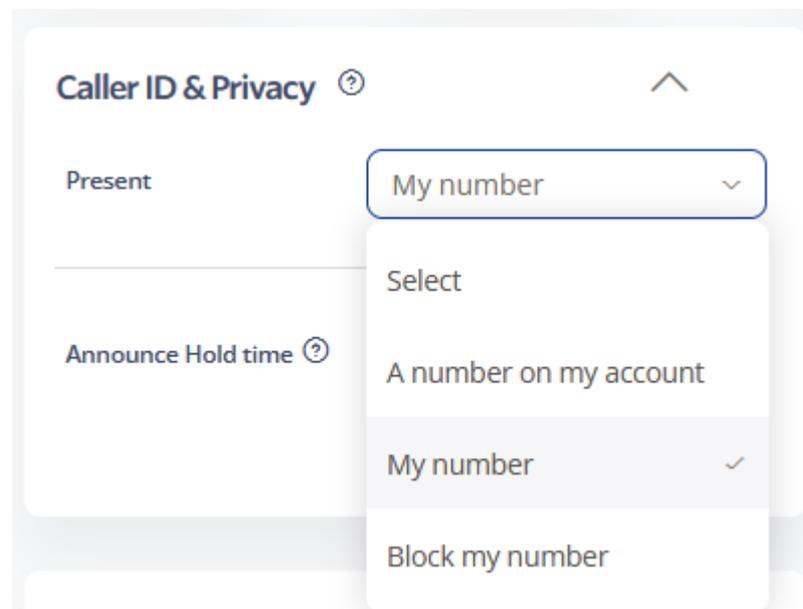
1. **A number on my account**: another number from your account;

2. **My number:** the actual number you're calling from

3. **Block my number:** a blocked number (hiding your identity).

Please note that this will also affect your Caller ID – the **name** people see when you make a call – based on the number you're presenting yourself with. To change the text of the external Caller ID, and the internal caller name people see when you make a call, check out the **Setting up your Caller ID** article.

How to set it up:

1. **Switchboard** > Select the number you want to connect to the feature.

2. Select Outbound > **Caller ID & Privacy.**

3. Configure.

4. **"Save"** to save your changes.

Caller ID & Privacy ⊙ ∧

Present

My number ⌄

Announce Hold time ⬤

⊙

CANCEL   SAVE

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