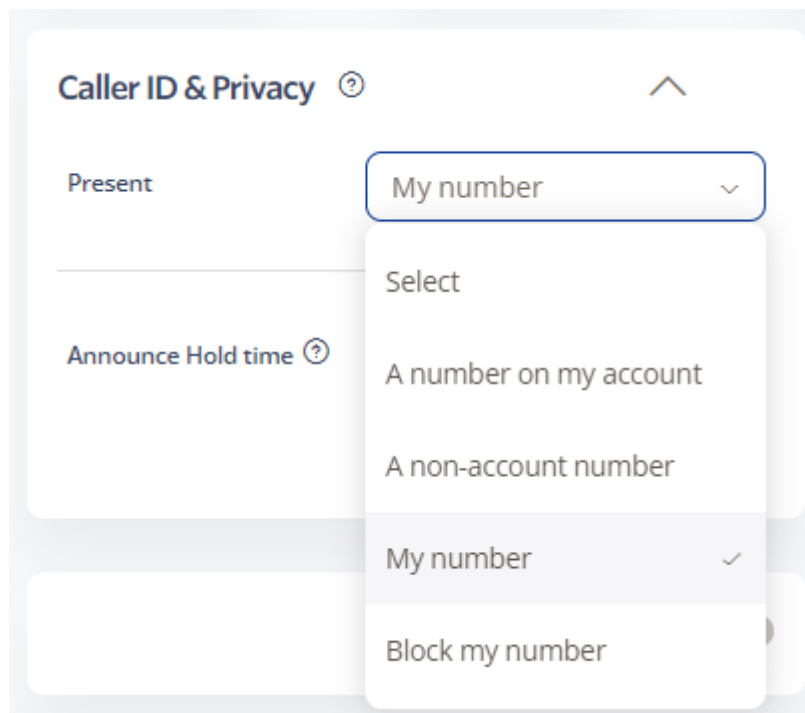


Caller ID & Privacy

Santiago Garcia - 2024-07-18 - Outbound

Caller ID & Privacy

Get full control over the number that recipients see when you make outbound calls. You can present yourself as:



1. **A non-account number:** a number that is not in your account (in this case, you'll need to validate the number to make sure you have access to the number you're presenting as)
2. **A number on my account:** another number from your account;
3. **My number:** the actual number you're calling from
4. **Block my number:** a blocked number (hiding your identity).

Please note that this will also affect your Caller ID – the **name** people see when you make a call – based on the number you're presenting yourself with. To change the text of the external Caller ID, and the internal caller name people see when you make a call, check out the **Setting up your Caller ID** article.

How to set it up:

1. **Switchboard** > Select the number you want to connect to the feature.
2. Select Outbound > **Caller ID & Privacy**.
3. Configure.
4. **"Save"** to save your changes.

Caller ID & Privacy ?

Present

My number ▼

Announce Hold time

☐

?

CANCEL

SAVE

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