



[Knowledge Base](#) > [Switchboard](#) > [Calling Features](#) > [Inbound](#) > [Call Waiting](#)

Call Waiting

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Call Waiting

Place an existing call on hold and switch to answering an incoming call. When enabled, call waiting provides the ability to juggle multiple calls and improves the overall call experience.

1. Switchboard > Select the number you want to connect to the feature.
2. Select Inbound > Call waiting.
3. Configure
4. "Save" to save your changes.

Configure

- Call waiting is enabled by default
- If Disabled, the second incoming caller will receive a Call Busy

Short codes

- *61 Call Waiting Activation.
- *81 Call Waiting Deactivation.

The image shows a configuration dialog box for 'Call waiting'. At the top left, the text 'Call waiting' is followed by a help icon (a circle with a question mark). At the top right, there is an upward-pointing chevron icon and a toggle switch that is currently turned on. Below this, a descriptive text reads: 'It enables the option of receiving a second call on B Party'. At the bottom of the dialog, there are two buttons: a light gray 'CANCEL' button and a dark blue 'SAVE' button.

- Tags
- [Inbound](#)