Call Parking

Santiago Garcia - 2025-03-30 - Advanced

Call Parking

Call parking lets you place a call in a virtual "parking bay" so it can be picked up from any phone in your system.

NB - the example below refers to Australia but is identical for 2talk US.

Quick Setup:

1 Log into your account and select your number from Switchboard

2 Go to Advanced > Call Parking

3 Configure Options

- Number of parking slots (e.g., 10)

- Parking time in seconds (e.g., 50)

- Where to return unanswered calls

4 Click **Save** to update your settings.

Using Call Parking:

- To park a call: Press the Call Park button or transfer to *1701
- To retrieve a call: Dial *1701 or press the flashing Call Park button

Setting Up Call Park Buttons:

1 Configure line keys as "Call Park" type with value *1701 for bay 1

2 Add a descriptive label like "Bay 1" or "Parking 1"

3 Select the appropriate line (typically Line 1)

Any phone in the same group can retrieve parked calls by dialing *1701 or by using configured Call Park buttons. When a call is parked, the Call Park button will flash on phones monitoring that bay.

Example: In the images shown, phone extension 61-2-8970-7502 has Call Parking enabled with all extensions monitoring bay *1701. The user named Emma has configured her phone to monitor bay *1701, so when a call is parked there, her Call Park button labeled "Bay One" will flash. By pressing this button, she can retrieve the parked call..
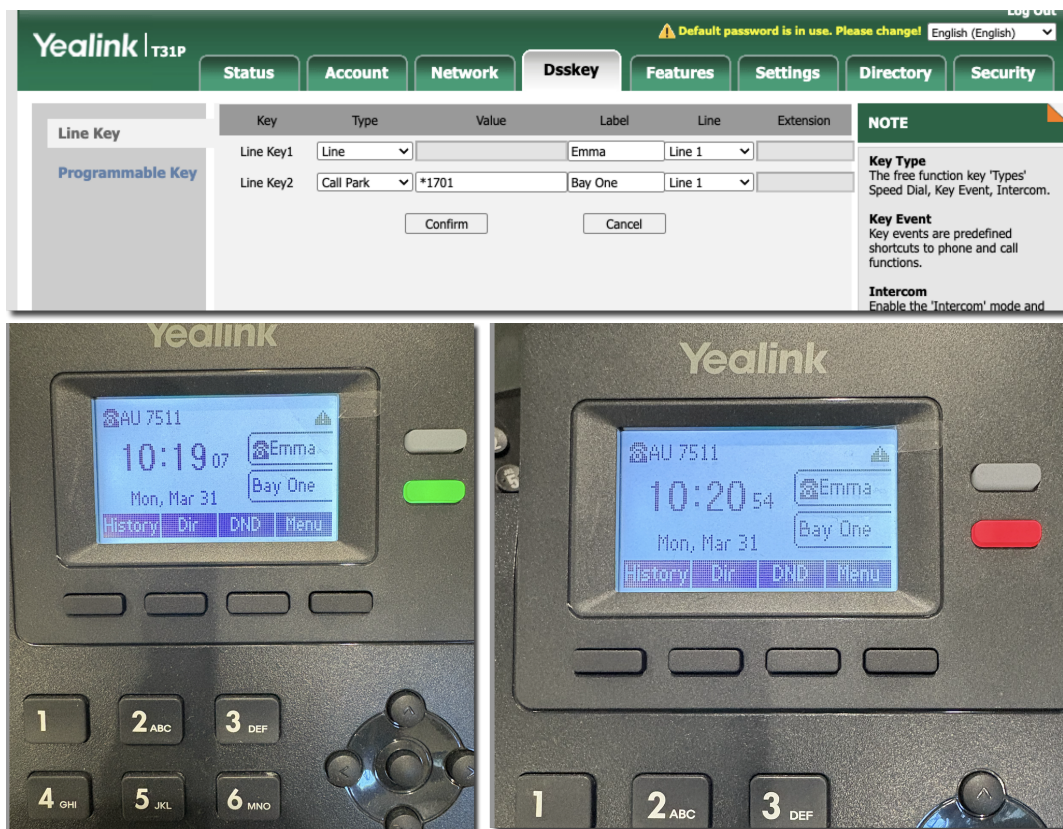
Yealink Device Provisioning

Using our [Device Provisioning](#) simplifies the process for enabling Call Parking onto any Yealink phone provisioned with our device provisioning.

Tags

Advanced