

## Call Parking

Santiago Garcia - 2025-03-30 - Advanced

### Call Parking

Call parking lets you place a call in a virtual "parking bay" so it can be picked up from any phone in your system.

NB - the example below refers to Australia but is identical for 2talk US.

#### Quick Setup:

- 1 Log into your account and select your number from Switchboard
- 2 Go to Advanced > Call Parking
- 3 Configure Options
  - Number of parking slots (e.g., 10)
  - Parking time in seconds (e.g., 50)
  - Where to return unanswered calls

4 Click **Save** to update your settings.

#### Using Call Parking:

- To park a call: Press the Call Park button or transfer to \*1701
- To retrieve a call: Dial \*1701 or press the flashing Call Park button

#### Setting Up Call Park Buttons:

- 1 Configure line keys as "Call Park" type with value \*1701 for bay 1
- 2 Add a descriptive label like "Bay 1" or "Parking 1"
- 3 Select the appropriate line (typically Line 1)

Any phone in the same group can retrieve parked calls by dialing \*1701 or by using configured Call Park buttons. When a call is parked, the Call Park button will flash on phones monitoring that bay.

Switchboard

61289707502 | Local Line | 1.00 | 1

STATUS Server: 103.55.116.65:5061 Name: 61289707502 Addr IP: 192.168.1.230 Prim.Transp.: TLS Useragent: Yealink SIP-T46G  
VOICEMAIL SERVICE Is on and answers in 20 sec.  
OVERSEAS BLOCK Is on.

Profile Inbound Outbound Advanced Preferences

Call Parking ☒ Call Recording ☐

First extension 700  
Parking slots 10 slots  
Parking Time 50 sec  
Return call to The number that parked  
Group Default

CANCEL SAVE

2

Yealink T46G Log Out

Status Account Network DSSKey Features Settings Directory Security

Line Key 1-9 Line Key 10-18 Line Key 19-27 Programable Key Ext Key

Enable Page Tips Disabled Label Length Extended

Key	Type	Value	Label	Line	Extension
Line Key1	Line	Default	Dotty	Line 1	
Line Key2	Call Park	*1701	Bay 1	Line 1	
Line Key3	Line	Default		Line 3	
Line Key4	Line	Default		Line 4	

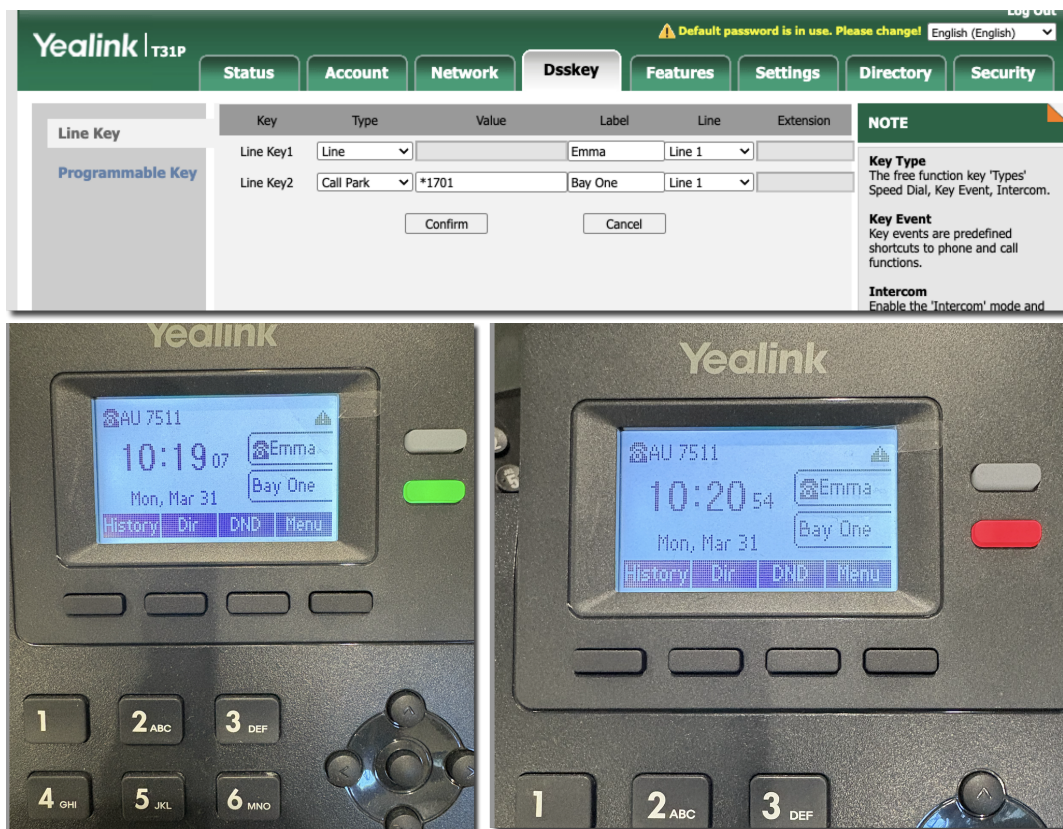
NOTE

Key Type  
The first function key is used for Special Call, Key Event, Intercom.

Key Event  
Key events are predefined shortcuts to phone and call functions.

02-8970-7502

**Example:** In the images shown, phone extension 61-2-8970-7502 has Call Parking enabled with all extensions monitoring bay \*1701. The user named Emma has configured her phone to monitor bay \*1701, so when a call is parked there, her Call Park button labeled "Bay One" will flash. By pressing this button, she can retrieve the parked call..



## Yealink Device Provisioning

Using our [Device Provisioning](#) simplifies the process for enabling Call Parking onto any Yealink phone provisioned with our device provisioning.

LINE	TYPE	NUMBER	LINE NAME	
Line Key 1	Number	1760558891	Myles	Line 1
Line Key 2	BLF	1760558892	Dispatch 1	Line 1
Line Key 3	BLF	1760558893	Dispatch 2	Line 1
Line Key 4	BLF	1760558894	BreakRoom	Line 1
Line Key 5	BLF	1760558890	Julie	Line 1
Line Key 6	Call Park	*1701	Parking 1	Line 1
Line Key 7	Call Park	*1702	Parking 2	Line 1

+ Add line

Tags

Advanced