



Call Parking

Santiago Garcia - 2025-03-30 - Advanced

Call Parking

Call parking lets you place a call in a virtual "parking bay" so it can be picked up from any phone in your system.

NB - the example below refers to Australia but is identical for 2talk US.

Quick Setup:

- 1 Log into your account and select your number from Switchboard
- 2 Go to Advanced > Call Parking
- 3 Configure Options
 - Number of parking slots (e.g., 10)
 - Parking time in seconds (e.g., 50)
 - Where to return unanswered calls
- 4 Click **Save** to update your settings.

Using Call Parking:

- To park a call: Press the Call Park button or transfer to *1701
- To retrieve a call: Dial *1701 or press the flashing Call Park button

Setting Up Call Park Buttons:

- 1 Configure line keys as "Call Park" type with value *1701 for bay 1
- 2 Add a descriptive label like "Bay 1" or "Parking 1"
- 3 Select the appropriate line (typically Line 1)

Any phone in the same group can retrieve parked calls by dialing *1701 or by using configured Call Park buttons. When a call is parked, the Call Park button will flash on phones monitoring that bay.

Switchboard

61289707502 Local Line | 1.00 | 1

STATUS Server: 103.55.116.65:5061 Name: 61289707502 Addr IP: 192.168.1.230 Prim.Transp.: TLS Useragent: Yealink SIP-T46G
 VOICEMAIL SERVICE Is on and answers in 20 sec.
 OVERSEAS BLOCK Is on.

Profile Inbound Outbound **Advanced** Preferences

Call Parking ^ **Call Recording** v

First extension: 700
 Parking slots: 10 slots
 Parking Time: 50 sec
 Return call to: The number that parked
 Group: Default

CANCEL SAVE

Yealink T46G Log Out

Status Account Network **DSSKey** Features Settings Directory Security

Line Key 1-9 Line Key 10-18 Line Key 19-27 Programable Key Ext Key

Enable Page Tips: Disabled Label Length: Extended

Key	Type	Value	Label	Line	Extension
Line Key1	Line	Default	Dotty	Line 1	
Line Key2	Call Park	*1701	Bay 1	Line 1	
Line Key3	Line	Default		Line 3	
Line Key4	Line	Default		Line 4	

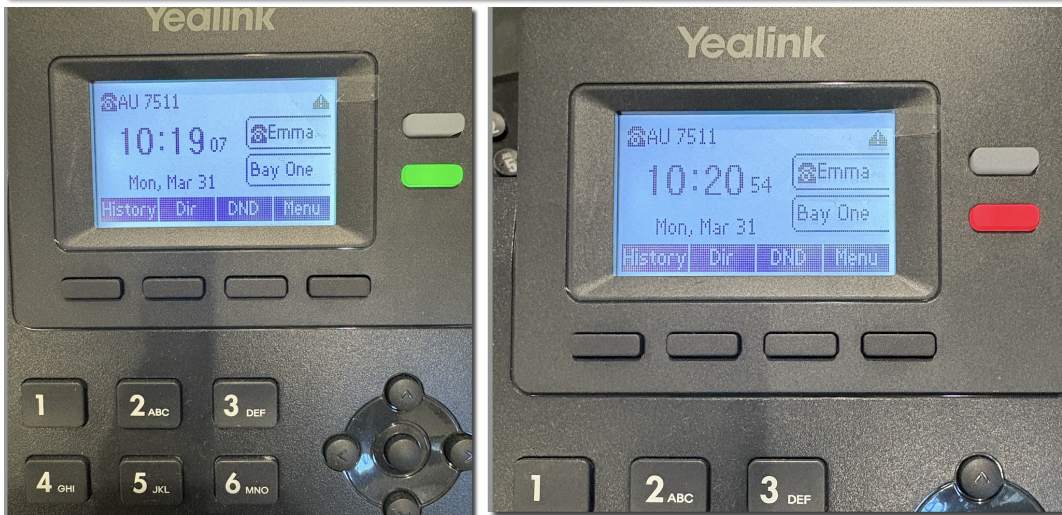
NOTE 02-8970-7502
 Key Type: The first function key, Key Event, Intercom.
 Key Event: Key events are predefined shortcuts to phone and call functions.

Example: In the images shown, phone extension 61-2-8970-7502 has Call Parking enabled with all extensions monitoring bay *1701. The user named Emma has configured her phone to monitor bay *1701, so when a call is parked there, her Call Park button labeled "Bay One" will flash. By pressing this button, she can retrieve the parked call..

Yealink T31P Log Out
 ⚠ Default password is in use. Please change! English (English)

Status **Account** **Network** **Dsskey** **Features** **Settings** **Directory** **Security**

Line Key	Key	Type	Value	Label	Line	Extension	NOTE
Line Key1	Line		Emma	Line 1			Key Type The free function key 'Types' Speed Dial, Key Event, Intercom. Key Event Key events are predefined shortcuts to phone and call functions. Intercom Enable the 'Intercom' mode and
Line Key2	Call Park		*1701	Bay One	Line 1		



Yealink Device Provisioning

Using our [Device Provisioning](#) simplifies the process for enabling Call Parking onto any Yealink phone provisioned with our device provisioning.

LINE	TYPE	NUMBER	LINE NAME		
Line Key 1	Number	1760558891	Myles	Line 1	🗑
Line Key 2	BLF	1760558892	Dispatch 1	Line 1	🗑
Line Key 3	BLF	1760558893	Dispatch 2	Line 1	🗑
Line Key 4	BLF	1760558894	BreakRoom	Line 1	🗑
Line Key 5	BLF	1760558890	Julie	Line 1	🗑
Line Key 6	Call Park	*1701	Parking 1	Line 1	🗑
Line Key 7	Call Park	*1702	Parking 2	Line 1	🗑

+ Add line

Tags
 Advanced