



Billing Records (CDR)

Santiago Garcia - 2024-04-10 - Billing Records

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You are able to search through all your **Call Data Records** (CDR) Billing Records, and you can refine your search by; the Date when the calls were made, Billing Period, Length, and Type of call.

Note: All Call Records are displayed in US Pacific Time (PST).

Quick Guide

1. Select **Billing > Billing records.**
2. Set parameters to be able to start the Search: Calls made between; For billing period; Billing Group; Calls made from; Type of call; Calls longer than; Only show recorded calls; Calls made to.
3. Click **Search** or **Export CSV** to access your **Billing Records.**

Note: Use Advance search to tighten your search, to make it easier to find particular billed calls.

Your **CDR** includes the following information:

- Account code
- A Party
- B Party
- Channel used
- Destination changes
- Last application
- Call start time
- Call answer time

- Call end time
- Call duration
- Bill seconds
- Call result
- Diverting number
- Unique id for call
- Hang up

Calls made between: ...

For billing period:

Billing Group:

Calls made from:

Type of call:

Calls longer than: seconds

Only show recorded calls:

Calls made to:

#	ORIGIN	DESTINATION	BILLED PARTY	DESCRIPTION	STATUS	CALL DATE	CALL TIME	TYPE	DURATION	CHARGE		
422670230				USA, California	✓	02/22/2024	16:29:08	On net	00:01:00	0.00		
422670160				USA, California	?	02/22/2024	16:28:45	On net	00:00:00	0.00		
422666989				USA, California	⊖	02/22/2024	16:06:27	On net	00:00:00	0.00		
422666982				USA, California	?	02/22/2024	16:06:05	On net	00:00:00	0.00		
422666730				USA, California	✓	02/22/2024	16:04:17	On net	00:01:00	0.00	📄	💬
422666695				USA, California	?	02/22/2024	16:04:10	On net	00:00:00	0.00		
422665820				USA, California	✓	02/22/2024	15:55:40	On net	00:01:00	0.00	📄	💬
422664371				USA, California	✓	02/22/2024	15:43:37	On net	00:01:00	0.00	📄	💬
10172116				Part month - 1425...	⊖	03/11/2024	12:06:52	Number	00:00:00	0.00		

Note: When the Call Recording is enabled, you are allowed to download the recording of the call and access the call transcription.

Tags

Account