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Adding Numbers

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Adding Numbers

All your call flows start with your phone numbers, whether a simple phone line with no functionality to a sophisticated call route with Auto Attendant, Call Queue and after hours time schedules for weekends and pubic holidays.

- 1. Go to Switchboard Select > Add Number.
- 2. Select Area Code > Choose a number.
- 3. On the Number Type field, choose Voice / Fax / MS Teams.
- 4. On the Plan field, Select a available Plan.
- 5. Click on Add to save settings and add the chosen number to your account.

Note: The number will be charged to your account accordingly to the Plan you have chosen.

- **Porting:** Numbers ported in automatically will appear in Switchboard and do not need to be added using the Add Numbers feature.
- Access type: Once you have numbers on your account grant team members either account Admin access or restricted User access to the number only.
- Feature lines: are line extensions that can make outbounds but are not reachable over the PSTN. The feature lines are a cost effective mechanism to extending more sophisticated call routing functionality to SImRing, Call Forwarding, Call Queuing and even after hours options greeting options for holiday hours for example.

0 %	16787309295	Bundled Line	0.00	16787309295			
0 %	16787309297	Bundled Line	0.00	16787309297			
0 %	16787309298	Bundled Line	0.00	16787309298			
0 %	16787309301	Bundled Line	0.00	16787309301			
0 %	8014725	Bundled Line	0.00	8014725		Hours of Ope	
0 %	8014726	Bundled Line	0.00	8014726		Directions	
O &	8014727 Reg IP: 32.140.4	Bundled Line	0.00	8014727	300	Front Desk	
0 %	8014728	Bundled Line	0.00	8014728	401	After Hours	
0 %	8014729 Reg IP: 32.140.4	Bundled Line	0.00	8014729	388	Memory Care	
O &	8014730 Reg IP: 32.140.4	Bundled Line	0.00	8014730	386	Nurse Station 1	
O &	8014731 Reg IP: 32.140.4	Bundled Line	0.00	8014731	393	Nurse Station 2	
O &	8014732 Reg IP: 32.140.4	Bundled Line	0.00	8014732	380	Executive Dire	