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Yealink Factory Reset

Santiago Garcia - 2025-09-25 - [Yealink Devices](#)

Yealink Factory Format / Upgrade Firmware

Occasionally, refurbished or older Yealink phones may experience issues connecting to our service.

When this happens, you have two options:

1. - Clears all previous settings and returns the phone to its default state.
2. - For older phones, upgrading to the latest supported firmware can resolve compatibility issues.

Yealink phones are reliable, and with a simple reset or upgrade, they can often be restored to full functionality

Factory Reset the phone itself.

1. Make sure the phone is powered on.
2. Locate the **OK button** on the phone's keypad.
3. Press and Hold the **OK** button for 10 seconds
4. The phone will prompt you to confirm the reset — select YES to confirm.
5. The phone will reboot and return to factory defaults.

Firmware Upgrade

1. Hit the OK button to get the IP address:
(eg 192.168.1.xx).
2. Enter the **IP address** on your browser (eg 192.168.1.xx).
3. **Username** and **Password**: admin/admin

4. Settings | Select and Upgrade >> Upgrade

StatusAccountNetworkDSSKeyFeaturesSettings

Version ?

Firmware Version31.72.0.76

Hardware Version31.0.0.0.0.0.0

Reset to Factory SettingReset to Factory Setting ?

RebootReboot ?

Select and Upgrade Firmware ?

Choose FileNo file chosen

Upgrade

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