



## Yealink Factory Reset

Santiago Garcia - 2024-08-16 - Yealink Devices

# Yealink Factory Reset

Occasionally, refurbished or used phones may encounter issues with our [Device Provisioning - Yealink](#). When this happens, we recommend performing a factory reset on the phones. For Yealink devices, simply hold down the 'OK' button for 5 seconds, as shown in the graphic below.



The alternate (and slower route) to factory reset is to log into the phone and factory reset from the Settings Menu.

1. Enter the **IP address** on your browser (eg 192.168.1.xx).
2. **Username** and **Password**: admin/admin
3. **Settings | Upgrade >> Reset to Factory**

**Status** **Account** **Network** **DSSKey** **Features** **Settings**

**Version** ?

Firmware Version	31.72.0.76
Hardware Version	31.0.0.0.0.0

**Reset to Factory Setting**  ?

**Reboot**  ?

**Select and Upgrade Firmware** ?

No file chosen

Tags  
Device  
Yealink