



Knowledge Base > Switchboard > Calling Features > Inbound > Spam AI

Spam AI

Santiago Garcia - 2024-06-19 - Inbound

Spam AI

STOP annoying Spam calling. This clever AI-powered detects all suspected spam and robocalls.

Go one step further and block them altogether. With a 95% accuracy, keeping your phone free of disruptive spam. Filtered calls will still appear in your billing records, marked as "spam," but just in case the calls are automatically added to your whitelist if you need to retrieve them.

To learn more about our advanced Spam AI feature, we invite you to watch our detailed video.

To activate and edit the settings of the Spam AI feature, follow these steps

1. Select **Switchboard** | Select number.
2. Select **Inbound > Spam AI**
3. Enable both switches of the **Spam AI** feature.

Spam AI ?

Spam AI

Spam AI whitelist

61289000000
61289000001

Anonymous calls

Blacklist numbers

61289000000
61289000001

CANCEL

SAVE

Spam AI Whitelist

Add specific numbers to this list to ensure they are always allowed to contact you, bypassing any spam filters or rejection settings.

Anonymous Calls

Enabling this option will allow anonymous calls to pass through the Spam AI feature.

Blacklist Numbers

Add specific numbers to this list to block them from contacting you, in addition to numbers automatically identified and blocked by the Spam AI feature.

Click **Save** to update settings.

Tags

Inbound