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Polycom Manual Configuration

Santiago Garcia - 2024-04-09 - [Polycom Devices](#)

Polycom Manual Configuration

Manual configuration

You can quickly configure a handset by supplying four simple pieces of information in 2.1 with all other steps being optional.

1. Retrieve the handset IP address: Home (Button) > Settings > 4. Status > 2. Network > 1. TPC/IP.
2. Web UI: Enter IP address (eg 192.168.1.11) into your browser.
3. Settings > Lines (select Line).

Follow instructions from the image below

1. SIP Protocol: Enable.
2. Identification: Display Name, Address (must be full DID), Label (usually same as Display Name).
3. Authentication: User ID (full DID), Phone's password from your switchboard, Disable Credentials.
4. SIP Server 1: plus.2talk.com - Expires 180

Line 1

SIP Settings

SIP Protocol ☒ Enable ☐ Disable

H.323 Settings

Identification

Display Name 1

Address

Label

Type ☒ Private ☐ Shared

Third Party Name

Number of Line Keys

Calls Per Line

Enable SRTP ☒ Yes ☐ No

Offer SRTP ☐ Yes ☒ No

Require SRTP ☐ Yes ☒ No

Server Auto Discovery ☒ Enable ☐ Disable

Authentication

Use Login Credentials ☐ Enable ☒ Disable 2

Domain

User ID

Password

Outbound Proxy

SIP Server 1

Special Interop 3

Address

Port

Transport

Expires (s)

Subscription Expires (s)

Register ☒ Yes ☐ No

Retry Timeout (ms)

Retry Maximum Count

Line Seize Timeout (s)

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