



## Polycom Firmware Upgrade for VVX Phones

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# Polycom Firmware Upgrade for VVX Phones

*Supported Models: Polycom VVX 101/150, 201/250, 301/311/350, 401/411/450, 501 & 601*

This guide explains how to update the firmware of a Polycom IP phone through its web interface. This step is necessary before provisioning the phone to ensure the firmware includes the essential features.

### Upgrade Firmware

To manually upgrade the firmware for your supported Polycom VVX:

Point your browser to **<https://<Phone's IP Address>>**.

1. Please following steps to grab IP address on your phone:
  1. From Home/Menu, select Settings.
  2. Select Status.
  3. Select Network.
  4. Select TCP/IP Parameters.
2. Enter the password (default is "456").
3. Go to "Utilities" >> "Software Upgrade".

**Software Upgrade**

**Phone Details**  
Current software version : 6.1.2.1127

[Clear Upgrade Server](#)

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Server Type ☒ Poly Hosted Server ☐ Custom Server [Check for Updates](#)

Software available at Poly Hosted server 5.4.1.18405I [Install](#)

5.7.3.1797D

5.7.4.0922

5.7.4.1087D

5.8.0.13851J

5.8.1.7278H

5.8.2.4732

5.8.3.2414

5.8.4.0681

5.8.5.1256

5.9.0.9373

5.9.1.0615

5.9.2.3446

5.9.3.2857

5.9.4.3247

5.9.5.0614

6.0.0.4839

6.1.0.6189

6.1.1.2670

6.1.2.1127

6.2.0.4023

- Select “Poly Hosted Server” and then click on “Check for Updates”.
- Select the Latest Firmware available.
- Click on “Install”.
- The phone reboots to install the required firmware.