



## Polycom Firmware Upgrade for VVX Phones

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# Polycom Firmware Upgrade for VVX Phones

*Supported Models: Polycom VVX 101/150, 201/250, 301/311/350, 401/411/450, 501 & 601*

This guide explains how to update the firmware of a Polycom IP phone through its web interface. This step is necessary before provisioning the phone to ensure the firmware includes the essential features.

### Upgrade Firmware

To manually upgrade the firmware for your supported Polycom VVX:

Point your browser to **https://<Phone's IP Address>**.

1. Please following steps to grab IP address on your phone:
  1. From Home/Menu, select Settings.
  2. Select Status.
  3. Select Network.
  4. Select TCP/IP Parameters.
2. Enter the password (default is "456").
3. Go to "Utilities" >> "Software Upgrade".

### Software Upgrade

**Phone Details**  
Current software version : 6.1.2.1127

[Clear Upgrade Server](#)

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Server Type  Poly Hosted Server  Custom Server [Check for Updates](#)

Software available at Poly Hosted server 5.4.1.18405I [Install](#)

- 5.7.3.1797D
- 5.7.4.0922
- 5.7.4.1087D
- 5.8.0.13851J
- 5.8.1.7278H
- 5.8.2.4732
- 5.8.3.2414
- 5.8.4.0681
- 5.8.5.1256
- 5.9.0.9373
- 5.9.1.0615
- 5.9.2.3446
- 5.9.3.2857
- 5.9.4.3247
- 5.9.5.0614
- 6.0.0.4839
- 6.1.0.6189
- 6.1.1.2670
- 6.1.2.1127
- 6.2.0.4023

- Select “Poly Hosted Server” and then click on “Check for Updates”.
- Select the Latest Firmware available.
- Click on “Install”.
- The phone reboots to install the required firmware.