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Listen to your Voicemails

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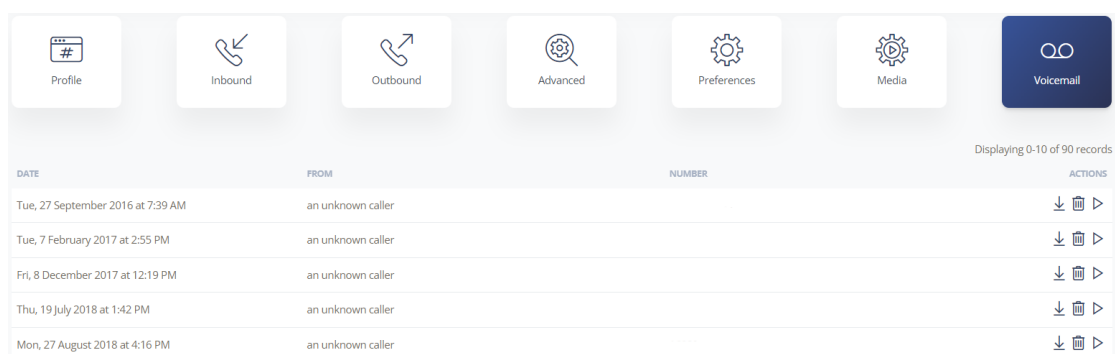
Listen to your Voicemails

One of the most useful features of your account is [Voicemail](#). After you set it your messages will be available for you to listen to, download, or delete.

This option, different than others available on Switchboard, is **individual** for each number.

How to listen to your voicemails:

1. Login to your account.
2. Go to the **Switchboard**.
3. Select the number that you would like to listen to the voicemails of or download.
4. Select **Voicemail**.
5. Choose to **download**, **delete** or **play** each message.



The screenshot shows the Voicemail interface. At the top, there is a navigation bar with icons for Profile, Inbound, Outbound, Advanced, Preferences, Media, and Voicemail (which is highlighted). Below the navigation bar, there is a table of voicemail messages. The table has columns for DATE, FROM, NUMBER, and ACTIONS. The table displays 5 messages, all from 'an unknown caller'. The ACTIONS column contains icons for download, delete, and play. The text 'Displaying 0-10 of 90 records' is visible in the top right corner of the table area.

DATE	FROM	NUMBER	ACTIONS
Tue, 27 September 2016 at 7:39 AM	an unknown caller		↓ 🗑️ ▶
Tue, 7 February 2017 at 2:55 PM	an unknown caller		↓ 🗑️ ▶
Fri, 8 December 2017 at 12:19 PM	an unknown caller		↓ 🗑️ ▶
Thu, 19 July 2018 at 1:42 PM	an unknown caller		↓ 🗑️ ▶
Mon, 27 August 2018 at 4:16 PM	an unknown caller		↓ 🗑️ ▶

- **Accessing your Voicemail box:** You can access your own inbox by dialing *55.
- **Voicemail Star Access:** Dial your own number from any phone and wait for it to go to voicemail then press *55 and you will be prompted for your PIN code (this must already be setup) followed by # to

access your mailbox messages as normal. You can also set up calling numbers as trusted callers to avoid having to enter a PIN number.