



Hunt Group

Santiago Garcia - 2024-06-25 - Inbound

Hunt Group

Hunt Group allows you to distribute phone calls from a single telephone number to a group of up to 10 phone lines. The call will ring according to the order you set up the numbers.

When enabled Hunt disables Voicemail, disabled higher order call flow priority features ensuring the nominated hunt group line is always available. Hunt Group has now also been enabled by default on [Simultaneous Ring](#).

1. Select **Switchboard** > Select number.
2. Select **Inbound** > Hunt Group
3. Click **Save** to update settings.

Hunt Group ?

Active

Start hunt group sec

Connect as normal

Number

Hunt next in sec

[+ Add](#)

Active: You can choose the desired schedule for your call queue, including options such as All Times, During Work Hours, Outside Work Hours, During Available Hours, Outside Available Hours, During User-Defined Hours, and Outside User-Defined Hours. For more detailed information, please refer to our Time Schedules guide.

Start Hunt Group: Each number can have its own timeout before moving on to the next number. The default is 10 second timeout for each number.

On **Number**, select the number you would like to be in the group.

On **Hunt next in**, enter the seconds the call will trigger for that next number.

To set up another number, just click on +Add.

Note: The numbers will always be called in sequential order, so set up your Hunt Group numbers in the order of priority you want the calls to be answered.

Tags
Inbound