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## Extension Dialling

Mike Johnstone - 2025-07-16 - Preferences

# Extension Dialling

With Extension Dialling, you can internally transfer calls to numbers within your account.

### How to Setup Extension Dialling:

1. Login to your account.
2. Go to the **Switchboard**.
3. Select the number that you want to set up an **extension**.
4. **Profile > Number Settings**.
5. Enter a 3-digit number on the **Extension** field.
6. Click on **Save** to update settings.

### Number Settings

Restricted

☐

Extension

114

Group

Billing Group

CANCEL

SAVE

### Setting up Auto Attendant

If your main number has an Auto Attendant, you can configure the **Extension Dialling**. Therefore, if the customers know the extension number, can easily dial it and get transferred right away.

1. Login to your account.
2. Go to the **Switchboard**.
3. Select **Inbound > Auto Attendant**.
4. Enable **Extension Dialling** by turning the toggle **ON**.
5. Click on **Save** to update settings.

## Auto Attendant



RECORD GREETING

Upload

Choose file

Recorded message.



Active

All times



Caller response

5

sec

Repeat greeting

3

times

Connect as normal



### Caller Options

Select



eg. 028900000

+ Add

Extension dialing



Press for extension

Select



CANCEL

SAVE