



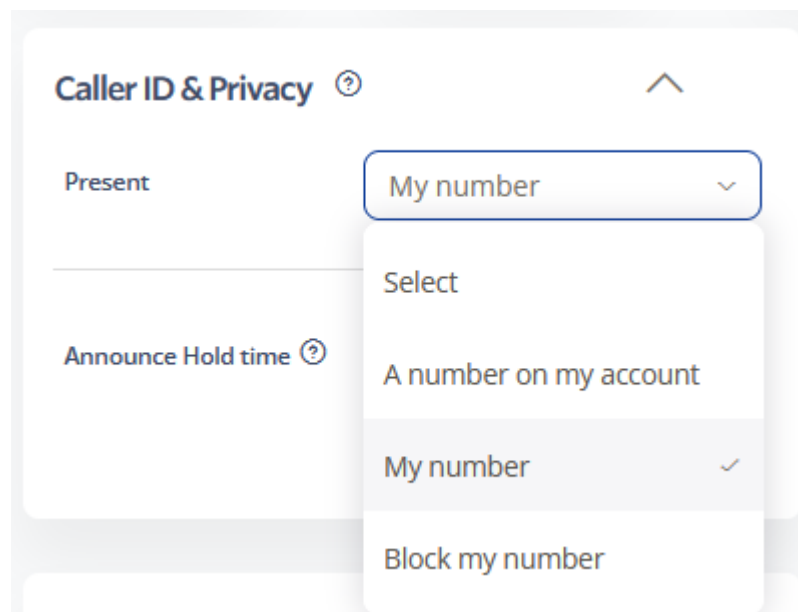
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Caller ID & Privacy

Santiago Garcia - 2026-01-14 - [Outbound](#)

Caller ID & Privacy

Get full control over the number that recipients see when you make outbound calls. You can present yourself as:



1. **A number on my account:** another number from your account;
2. **My number:** the actual number you're calling from
3. **Block my number:** a blocked number (hiding your identity).

Please note that this will also affect your Caller ID - the **name** people see when you make a call - based on the number you're presenting yourself with. To change the text of the external Caller ID, and the internal caller name people see when you make a call, check out the **Setting up your Caller ID** article.

How to set it up:

1. **Switchboard** > Select the number you want to connect to the feature.
2. Select Outbound > **Caller ID & Privacy**.
3. Configure.
4. **"Save"** to save your changes.

Caller ID & Privacy ?



Present

My number



Announce Hold time



CANCEL

SAVE

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