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Billing Records (CDR)

Santiago Garcia - 2025-04-30 - [Billing Records](#)

Billing Records (CDR)

You are able to search through all your **Call Data Records** (CDR) Billing Records, and you can refine your search by; the Date when the calls were made, Billing Period, Length, and Type of call.

Note: *All Call Records are displayed in US Pacific Time (PST).*

Quick Guide

1. Select **Billing > Billing records**.
2. Set parameters to be able to start the Search: Calls made between; For billing period; Billing Group; Calls made from; Type of call; Calls longer than; Only show recorded calls; Calls made to.
3. Click **Search** or **Export CSV** to access your **Billing Records**.

Note: Use Advance search to tighten your search, to make it easier to find particular billed calls.

Your **CDR** includes the following information:

- Account code
- A Party
- B Party
- Channel used
- Destination changes
- Last application
- Call start time
- Call answer time

- Call end time
- Call duration
- Bill seconds
- Call result
- Diverting number
- Unique id for call
- Hang up

Calls made between

02/16/2024 ... 03/18/2024

Type of call

Select call type

For billing period

Select period

Calls longer than

 seconds

Billing Group

Billing Group

Only show recorded calls

☐

Calls made from

Search for A Party

Calls made to

Search for B Party

EXPORT TO SEARCH

#	ORIGIN	DESTINATION	BILLED PARTY	DESCRIPTION	STATUS	CALL DATE	CALL TIME	TYPE	DURATION	CHARGE		
422670230				USA, California	✓	02/22/2024	16:29:08	On net	00:01:00	0.00		
422670160				USA, California	?	02/22/2024	16:28:45	On net	00:00:00	0.00		
422666989				USA, California	✗	02/22/2024	16:06:27	On net	00:00:00	0.00		
422666982				USA, California	?	02/22/2024	16:06:05	On net	00:00:00	0.00		
422666730				USA, California	✓	02/22/2024	16:04:17	On net	00:01:00	0.00	📎	💬
422666695				USA, California	?	02/22/2024	16:04:10	On net	00:00:00	0.00		
422665820				USA, California	✓	02/22/2024	15:55:40	On net	00:01:00	0.00	📎	💬
422664371				USA, California	✓	02/22/2024	15:43:37	On net	00:01:00	0.00	📎	💬
10172116				Part month - 1425...	✗	03/11/2024	12:06:52	Number	00:00:00	0.00		

Note: When the Call Recording is enabled, you are allowed to download the recording of the call and access the call transcription.

Number Report

The CDR feature lets you download a detailed number report for your account.

To generate the report, please configure the following parameters:

- **Billing Period:** Select the most recent available period
- **Call Type:** Choose "Number"
- Search!

Manage Billing

Charges and Credits

Summary of Calls

Billing Records

Billing History

Calls made between

MM/DD/YYYY

...

MM/DD/YYYY

Type of call

Number

For billing period

05/11/2025

Billing Group

Billing Group

Calls made from

Search for A Party

Calls longer than

seconds

Only show recorded calls

☐

Calls made to

Search for B Party

EXPORT TO

SEARCH

#	ORIGIN	DESTINATION	BILLED PARTY	DESCRIPTION	STATUS	CALL DATE	CALL TIME	TYPE	DURATION	CHARGE
No data available.										

After completing your search, the system will display all active numbers in your account. You may download this report in CSV or TSV format.

#	ORIGIN	DESTINATION	BILLED PARTY	DESCRIPTION	STATUS	CALL DATE	CALL TIME	TYPE	DURATION	CHARGE
1802			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00
1954			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00
1425			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00
1424			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00
1424			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00
14243			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00
142546			12/04/2025	2talk Bundled Line...	⊖	04/11/2025	16:00:00	Number	00:00:01	0.00

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