



Knowledge Base > Handsets and Device Provisioning > Polycom Devices > [Accessing Voicemail from a Polycom handset](#)

Accessing Voicemail from a Polycom handset

Santiago Garcia - 2024-04-09 - Polycom Devices

Accessing Voicemail from a Polycom handset

If you have a provisioned Polycom handset, Voicemails can be retrieved by selecting the “Messages” button on your handset.

1. Select the **Messages** key.
2. Select 1 **“New Messages”** THEN;
3. Previous message.
4. Repeat.
5. Play the next message.
6. Delete.
7. Forward.
8. **SAVE**.

On the VVX300, “Messages” is a physical button adjacent to the 7 key.

Tags

Device

Polycom